

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home Faggas Funeral Home, Inc.

Director(s) Nicholas, Geroge, and ADrianne Faggas

Street address: 551 Mt Auburn St

City/Town Watertown, Mass Zip Code 02472

Telephone 617-926-2163 Fax 671-926-7889

Email GF 94@aol.com Website www.faggas.com

Non-Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Mount Auburn Cemetery

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

FAGGAS FUNERAL HOME, INC.
FUNERAL DIRECTORS
ESTABLISHED 1963

551-3 Mt. Auburn Street (Route 16) Watertown, Massachusetts 02472
For 24 hour assistance, please call (617) 926-2163
Toll free Nationwide: 800-222-2586

THE GOODS AND SERVICES SHOWN BELOW ARE THOSE WE CAN PROVIDE TO OUR CUSTOMERS. YOU MAY CHOOSE ONLY THE ITEMS YOU DESIRE. HOWEVER, ANY FUNERAL ARRANGEMENTS YOU SELECT WILL INCLUDE A CHARGE FOR OUR BASIC SERVICES AND OVERHEAD. IF LEGAL OR OTHER REQUIREMENTS MEAN YOU MUST BUY ANY ITEMS YOU DID NOT SPECIFICALLY ASK FOR, WE WILL EXPLAIN THE REASON IN WRITING ON THE STATEMENT WE PROVIDE DESCRIBING THE FUNERAL GOODS AND SERVICES YOU SELECTED. THESE PRICES ARE EFFECTIVE SEPTEMBER 1, 2007 BUT ARE SUBJECT TO CHANGE WITHOUT NOTICE.

THE PROFESSIONAL STAFF OF OUR FUNERAL HOME IS AVAILABLE TO YOU TWENTY-FOUR HOURS DAILY EVERY DAY OF THE YEAR. AND THAT'S BEEN TRUE SINCE JUNE 7, 1963 IT'S QUITE A REMARKABLE RECORD. AND ONE THAT WE'RE UNIQUELY PROUD OF. OUR EXPERIENCE SPEAKS VOLUMES OF OUR ABILITIES, BUT MOST IMPORTANT TO YOU HOWEVER, IS OUR ABSOLUTE PROMISE AND COMMITMENT THAT OUR PROFESSIONAL STAFF WILL AFFORD CAREFUL AND CONFIDENTIAL ATTENTION TO WHATEVER FUNERAL ARRANGEMENTS YOU CHOOSE TO PLAN.

This pamphlet has been prepared to comply with United States Federal Trade Commission rules and those of the State Board of Registration in Massachusetts that regulate our profession to help you to be aware of, and compare, the cost and value of funeral services available to you locally.

You should be aware however that it does not include the cost of items that we cannot provide, such as cemetery or crematory services, clergy offering, musicians, soloists, paid newspaper notices, florists, certified copies of death certificates, monument services and other items. We will provide to you as much information as we can for these services to help you to determine the total cost of the plans you wish to make.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF **\$ 1595** []

Our fee for the basic services of funeral director and staff includes conducting the arrangement conference, planning the funeral, obtaining, preparing and filing of necessary legal and medical permits, temporary shelter of the remains and placing obituary notices if requested. This fee also recovers the basic overhead cost of operating our funeral home and 24 hour availability of our trained professional staff and support staff. This fee for our basic services will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

TRANSFER OF REMAINS TO FUNERAL HOME **\$ 350** []

Beyond 25 miles from our facility, add \$2.75 per mile, one way.

EMBALMING **\$ 475** []

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

OTHER PREPARATION OF THE BODY **\$ 225** []

Casketing, dressing, and cosmetology, or washing and disinfecting unembalmed remains.

FOR VISITATION:

USE OF FACILITIES AND STAFF FOR VIEWING AT THE FUNERAL HOME **\$ 695** []

**USE OF EQUIPMENT AND STAFF FOR VIEWING AT YOUR RESIDENCE
OR ANOTHER LOCATION** **\$ 695** []

Our services include automotive equipment costs, additional staff services, setup and removal of our equipment, arrangement of visitation area and flowers, staff supervision at visitation and guest register book.

FOR MEMORIAL SERVICES AT A PLACE OF WORSHIP OR AT THE FUNERAL HOME \$ 695 []

Our service includes coordinating the funeral arrangements with clergy, musicians, soloists and others, funeral directors, supervision of, and staff to coordinate the details of the service, and to attend to family and friends before, during and following the service.

GRAVESIDE COMMITTAL SERVICES FOR CASKETED OR CREMATED REMAINS \$ 695 []

Our service includes coordinating the funeral arrangements at graveside with clergy, cemetery and others, funeral directors, supervision, equipment and staff necessary to conduct the graveside service, and to attend to family and friends before, during and following the service.

FUNERAL COACH	\$ 350	[]
LIMOUSINE	\$ 350	[]
FLOWER CAR	\$ 350	[]
SERVICE CARS / FLOWER VAN	\$ 250	[]

BURIAL AND CREMATION OPTIONS™ CASKETS	FROM \$ 150. TO \$ 21000.
OTHER BURIAL CONTAINERS FOR CASKETS/URNS	FROM \$ 150. TO \$ 10500.
CREMATION URNS	FROM \$ 150. TO \$ 3900.
BURIAL CLOTHING	FROM \$ 125. TO \$ 350.
VETERAN'S FLAG CASES	FROM \$ 75. TO \$ 300.
MEMORIAL ITEMS	FROM \$ 45. TO \$ 925.

[ACKNOWLEDGMENTS, MEMORIAL CARDS, KEEPSAKE MEMORIALS, CUSTOM CASKET PANELS]

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME \$ 1595.00 []

This charge includes the services included under Basic Services of Funeral Director and Staff from Category I, local transfer of remains to funeral home, and local transportation of remains to the cemetery or crematory. This charge does not include visitation, rites, or ceremonies. Receiving remains from a foreign country may involve additional charges.

FORWARDING REMAINS TO ANOTHER FUNERAL HOME \$ 1595.00 []

This charge includes the services included under Basic Services of Funeral Director and Staff from Category I, local transfer of remains to funeral home, embalming, necessary shipping authorizations, a combination shipping casket/air tray acceptable to all domestic airlines, and local transportation to the airport or other terminal. This charge does not include visitation, rites or ceremonies, or costs involving the airline selected or those made by the receiving funeral home. Forwarding remains to a foreign country may involve additional charges.

IMMEDIATE BURIALS FROM \$ 1,595.
TO \$2,500.

This charge includes the services included under Basic Services of Funeral Director and Staff from Category I, local transfer of remains to funeral home, and local transportation to the cemetery. This charge does not include visitation, rites or ceremonies, or costs involving the cemetery or for services provided by others.

Immediate burial with casket provided by purchaser	\$ 1,595.	[]
Immediate burial with grey cloth covered manuf. wood casket	\$ 2,350.	[]
Immediate burial with casket selected from our funeral home	\$ 1,595.	[]
(in addition to the cost of the casket)	\$ 1,595	[]

DIRECT CREMATIONS FROM \$ 1,595.
TO \$2,500.

This charge includes the services included under Basic Services of Funeral Director and Staff from Category I, local transfer of remains to funeral, and local transportation to the crematory. This charge does not include any visitation, rites or ceremonies, or costs involving in the crematory, medical examiner, final disposition of the cremated remains or for services provided by others. If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The alternative container we can provide is made from cardboard.

Direct cremation with container provided by purchaser	\$ 1,595.	[]
Direct cremation with alternative container	\$ 1,750.	[]
Direct cremation with casket selected from our funeral home	\$ 1,595	[]
(in addition to the cost of the casket)		

MEDICAL SCHOOL DONATION \$ 1,595.00 []

This charge includes the services included under Basic Services of Funeral Director and Staff from Category I, local transfer of remains to the funeral home, and local transportation to a medical school. This charge does not