

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home GRAHAM, PUTNAM & MAHONEY FUNERAL PARLORS

Director(s) PETER A. STEHAN, ALFONSO S. LAUNDTANO, PAUL ST. GERMAIN

Street address: 838 MAIN ST

City/Town WORCESTER, MA Zip Code 01610-1444

Telephone 508-254-1717 508-255-3183 Fax _____
1-800-852-0115

Email GRAHAM.PUTNAM.FUNERAL Website _____
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Non-Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? _____

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

GIVEN TO FAMILIES
BUT PRICES ON GPL RATHER
USD - PACKAGE PRICE COST ATTACHED -
MOST COMMUNITIES USD

Graham, Putnam & Mahoney Funeral Parlors

838 Main Street Worcester, Massachusetts 01610

Phone: (508)-754-1717 W.H. Graham Corporation Peter A. Stefan

Fax: (508)-752-7564

Established 1910

President-Treasurer

E-Mail: grahamputnam.funeral@verizon.net

General Price List

These prices are effective as of February 1, 2008, but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire: However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy items you did not specifically ask for, we will explain the reason in writing on the statement of funeral goods and services you selected.

Basic Services of Funeral Director and Staff.....1,895.00

Our fee for services of funeral director and staff include, but is not limited to, staff to respond to initial request for service; arrangement conference with family or responsible party; arrangement of funeral; preparation and filing necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notices; staff assistance prior to, during, and following the funeral, including coordination with those providing other portions of the funeral (e.g. cemetery, crematory and others); also included in these charges are overhead expenses relative to our facility such as insurance, maintenance and utility expenses, secretarial and administrative costs, and equipment and inventory costs. This fee for our basic services will be added to the total cost of the funeral arrangements you select (this fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains).

Embalming.....\$475.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however: if you select certain funeral arrangements such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or immediate burial.

Storage of Human Remains.....\$50.00

Our fee for storage (refrigeration) of human remains is charged per day.

Other Preparation of the Body

Includes cosmetology, hairdressing, dressing, casketing, and washing and disinfection of the remains when there is no embalming, and special care of autopsied remains.

Cosmetology.....	\$95.00
Hairdressing.....	\$95.00
Dressing.....	\$95.00
Casketing.....	\$95.00
Washing and Disinfecting when no Embalming.....	\$250.00
Special Care of Autopsied Remains.....	\$250.00

Use of Facilities and Staff for Viewing/Visitation.....\$500.00

Our services include set-up for visitation area, placement of encased human remains, display of floral arrangements, supervision of and attendance during the visitation (charge per 2 hours).

Use of Facilities and Staff for Funeral Ceremony.....\$450.00

Our services include coordinating the funeral arrangements, supervision of funeral, and staff to attend funeral ceremony.

Use of Facilities and Staff for Memorial Service.....\$500.00

Our services include coordinating the memorial service arrangements, supervision of the service, and staff to attend the service (charge per 2 hours).

Use of Equipment for Graveside Service.....\$350.00

Use of Equipment and Staff for Church Service.....\$350.00

Transfer of remains to Funeral Home.....\$365.00

(within a radius of 20 miles)

Hearse (Casket Coach) for Funeral.....\$365.00

(within a radius of 20 miles)

Limousine for Funeral Service.....\$365.00

(Within a radius of 20 miles)

**All above mileage charges that are beyond the 20 miles are charged at \$2.00 per additional mile. All mileage is charged one-way.*

Caskets.....\$795.00 to \$14,440.00

A complete price list will be provided at the funeral home.

Outer Burial Containers.....\$800.00 to 3,000.00

A complete price list will be provided at the funeral home.

Miscellaneous Merchandise

Cremation Urns.....\$65.00 to \$245.00

Air-Tray.....\$175.00

Acknowledgment cards.....\$30.00 to \$40.00

Register Books.....\$30.00 to \$40.00
Payer Cards (per100).....\$50.00

**All guarantees and warranties on all merchandise sold by this funeral home, are not made by the funeral home, and only reflect the guarantees and warranties made by the companies from whom our merchandise is purchased*

Forwarding Remains to Another Funeral Home.....\$1,500.00

This charge includes removal of remains, services of staff, embalming, minimal shipping container for remains, necessary authorizations, local transportation to airport or railhead. It does not include the services of staff or the use of facilities for any visitation and or rites of ceremony prior to forwarding of the remains. It does not include shipping charges

Receiving Remains from Another Funeral Home.....\$1,500.00

This charge includes temporary shelter of remains; transportation of remains to local cemetery or crematory and required services of staff. It does not include the services of staff or the use of facilities for viewing or funeral rites/ceremony.

Immediate Burials.....\$1,800 to \$2,275.00

Our charge for an immediate burial, without any funeral, or funeral rites/ceremony includes removal and temporary shelter of the remains; local transportation to cemetery (hearse), necessary services of staff and authorizations.

Immediate Burial with Casket Provided by Purchaser.....\$1,800.00

Immediate Burial with flat-top Cloth Covered Casket.....\$2,275.00

(Flat-top cloth covered unlined fiberboard casket - \$475.00)

Direct Cremation.....\$1,245.00 to \$1,340.00

Our charge for direct cremation includes local transfer of remains from place of death to funeral home; sanitary care; shelter of remains for Massachusetts required 48 hour waiting period prior to cremation; transportation to crematory and services of funeral director and staff. This does not include any funeral rites/ceremonies; any visitation; funeral services; cemetery/crematory costs or medical examiner fees. If you desire any viewing and/or funeral services, prices will be charged accordingly.

Direct Cremation with Cremation Container Provided by Purchaser.....\$1,245.00

Direct Cremation with Alternative Container.....\$1,340.00

(Cardboard and wood container - \$95.00)

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are a fiberboard container, or an unfinished wood box.

****Payment in full is expected prior to services being rendered****

Graham, Putnam & Mahoney Funeral Parlors

W.H. Graham Corporation

Tel (508) 754 – 1717 Funeral Directors Peter A. Stefan

Tel (508) 755 – 3183 Established 1910 President – Treasurer

Fax (508) 752 – 7564

838 Main St. Worcester, MA 01610

Complete Package Funeral Prices

(These Prices are effective as of February 1, 2008, but are subject to change without notice)

1. Northeast cloth covered casket in one color: grey. \$3,300.00
2. Northeast cloth covered casket in two colors: pink or white. \$3,500.00
3. Batesville 20 gauge Gemini crepe interior; 4 colors: blue, white, silver & pink \$3,900.00
4. Batesville 20 gauge Saturn crepe interior; 2 colors: white and blue. \$4,100.00
5. Northeast 20 gauge protective crepe interior; 5 colors: bronze sh/copper, blue sh/copper, silver sh/ebony, orchid sh/silver and white sh/gold. \$4,600.00
6. Angelic Last Supper: White sh/gold, white crepe int. \$5,335.00
7. The Athens: Copper sh/bronze, rosetan crepe int. \$5,500.00
8. The Ray: available in Bronze, Blue, and Gold \$5,500.00
9. The Batesville Series: the PrimRose, the Ocean Blue, the Midnight Silver, the Antique Gold, the Sydney Blue, and the Burgundy. \$5,995.00
10. Northeast 18 Gauge pieta protective velvet interior; 3 colors: Metallic Gold brushed top w/rosetan velvet interior; Blue w/blue velvet interior; Hyacinth, brushed top w/pink velvet interior. \$6,200.00

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Complete Funeral Packages

Funeral Packages include the following:

1. Transfer of remains to the funeral home (within a 20 mile radius, additional mileage cost \$2.00 per mile; all mileage is charged one way).
2. Basic services of funeral director and staff.
3. Embalming or (preparation of remains)
4. Dressing, cosmetology and casketing of remains.
5. Visitation (calling hours) one set: *for example:* either 6-8pm or 7-9pm.
6. Funeral Ceremony at funeral home or church (local / within 20 miles)
7. Committal of remains at local cemetery or transfer of remains to crematory.
8. Use of hearse for funeral ceremony.
9. Casket.
10. Register book, prayer cards (56 cards).

Extras

Funeral Packages *do not* include the following:

- | | |
|---|------------------|
| 1. Additional set of calling hours (per 2 hours) | Add \$400.00 |
| 2. Limousine, day of funeral for family | Add \$325.00 |
| 3. Church services | Add \$350.00 |
| 4. Additional certified copies (Worcester) | \$11.00 per copy |
| 5. Obituaries in Newspapers are priced per line of print. | |
| 6. Hair Dressing fee (only if Hair Dresser is requested) | \$95.00 |
| 7. Funeral Packages do not include the purchase of grave markers, cemetery / crematory fees, medical examiner fees, or grave liner/vault. | |

All guarantees and warranties on all merchandise sold by this funeral home, are not made by the funeral home, and only reflect the guarantees and warranties made by the companies from whom our merchandise is purchased.

*Payment in full is expected prior to services being rendered.

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Direct Cremation
\$1,340.00

Included

1. Removal from place of death (within 20 mile radius)
2. Cremation Container to encase human remain
3. Transportation to Crematory

Not Included

1. Newspaper Death Notices (Obituary)
2. Cemetery Charges (Burial of Cremains) (Monuments)
3. Additional Mileage charged at \$2.00 per mile (one Way)
4. Religious Services (Clergy)
5. Cremation Fee. \$ 310.00 *VARIABLE PER CREMATION*
6. Medical Examiner Fee. \$ 75.00

***Please refer to our General Price List for more information.**

***Payment in full is expected prior to services being rendered**

***All warranties and guarantees on any and all merchandise sold by this funeral home, only represent said warranties and guarantees by the companies from which our merchandise is purchased.**