

Funeral Consumers Alliance of Eastern Massachusetts

The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 617-245-9911

2009 Funeral Service Survey

Funeral Home Slattery Funeral Home, Inc.
Director(s) Alan P. Slattery Regina Bonanno-Slattery
Scott A. Johnston
Street address: 40 Pleasant Street
City/Town Marlborough, MA Zip Code 01752
Telephone 508-485-0225 Fax 508-485-0229
Email info@slatteryfuneralhome.com Website www.slatteryfuneralhome.com

Non-Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Do you provide refrigeration facilities? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees M.E. Fee yes no

Which crematory(ies) do you use for cremation? Rural Crematory, Worcester

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 617-245-9911 OR Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL by February 13, 2009 to the Funeral Consumers Alliance of Eastern Massachusetts. Please note that we cannot accept faxes over 9 pages in length.

Slattery Funeral Home, Inc.
40 Pleasant Street
Marlborough, Massachusetts 01752
508-485-0225
Directors
Alan P. Slattery-Scott A. Johnston-Regina Bonanno-Slattery

General Price List

These prices are effective as of:
February 1, 2009

The goods and services shown below are those we provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any item you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Services of Funeral Director and Staff.....\$ 1895.00

Licensed Funeral Director Services

- Licensed personnel available 24 hours a day, 7 days a week, 52 weeks a year to respond to initial requests. (4 hours)
- Retention and care of the deceased prior to commencement of post death activities. (36 hours)
- Preparing, conducting, and administrating the arrangement conference with the legally responsible party to determine the services required. (3 hours)

Staff Support Services

- Staff to obtain Nurse Pronouncement and Death Certificate from medical facility or doctor's office. (2 hours)
- Staff to secure and file all necessary state permits and required legal authorizations.(4 hours)
- Staff to prepare clergy records, social security forms, and veterans' applications. (2 hours)
- Staff to prepare the biographical and statistical data and place the obituary and death notices. (3 hours)
- Staff to examine and prepare the financial settlement and service related documents. (2 hours)
- Staff to coordinate service plans with the cemetery, crematory, and /or other parties involved. (2hours)

- Staff to answer arrangement related phone, fax, and Email inquires every day. (24hours)

Business and Government

- Proportionate business overhead expenses related to the Funeral Home facility and property such as insurance, maintenance, utilities, equipment, inventory, and taxes.
- Proportionate governmental overhead expense related to EPA, FTC, and OSHA federal compliance requirements along with state and local government compliance requirements.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

Embalming\$ 495.00

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

Other Preparation of Remains

Includes cosmetology, hairdressing/ or barber, dressing and casketing.....\$ 225.00

Use of Facilities & Staff for Visitation:

Morning of the Funeral\$ 350.00

Day before the Funeral\$ 500.00 (per day)

Our services include set-up of visitation area, placement of the encased remains, display of floral arrangements, supervision of and attendance during the visitation.

Use of Facilities & Staff for Funeral Home Service / Memorial Service \$795.00

Use of Equipment & Staff for Memorial Service in Other Facility\$695.00

Our services include coordinating the funeral arrangements, supervision for the funeral service/ or memorial service, and the staff to attend the service.

Use of Equipment & Staff for Graveside Service Casketed Remains\$ 695.00

Use of Equipment & Staff for Graveside Service Cremated Remains ...\$ 350.00

Our services include accompaniment of remains to the cemetery, supervision of the graveside service, and staff to attend service.

Use of Equipment & Staff for a Church Service\$ 695.00

Our services include coordinating the funeral arrangements, supervision of the funeral, and staff to attend funeral service.

Transfer of Remains to the Funeral Home\$ 345.00

Beyond 10 miles, add \$ 2.50 per mile.

Hearse (Casket Coach)\$ 345.00

Beyond 10 miles, add \$ 2.50 per mile.

Limousine\$ 345.00

Beyond 10 miles, add \$ 2.50 per mile.

Service/Utility Vehicle\$ 150.00

Beyond 10 miles, add \$ 2.50 per mile.

Caskets\$ 895.00 to \$ 6560.00

A complete price list will be provided at the funeral home.

Outer Burial Containers\$ 650.00 to \$ 2575.00

Cremation Urns\$ 225.00 and up

Air Tray for shipping\$ 150.00

Acknowledgement Cards\$ 10.00 per box

Register Book\$ 25.00

Prayer Cards per 100\$ 75.00 and up

Forwarding Remains to another Funeral Home

This charge includes removal of remains, necessary services of the funeral director and staff, embalming, necessary authorizations, and local transportation to airport.

1. With minimum shipping container\$ 3995.00
2. With casket selected from our funeral home in addition to the cost of the casket\$ 3100.00

Receiving of Remains from another funeral home\$ 2225.00

This charge include temporary shelter of remains, transportation to the cemetery, and necessary services of the funeral director and staff.

Immediate Burials\$ 2990.00 and up

Our charge for an immediate burial, without any attendant rites or ceremonies, includes removal, and shelter of remains, local transportation to the cemetery, necessary services of the funeral director and staff, and authorizations.

1. Immediate burial with casket provided by purchaser\$ 2990.00
2. Immediate burial with 20 ga. metal casket\$ 3885.00
3. Immediate burial with casket selected from our funeral home(in addition to the cost of the casket)\$ 2990.00

Direct Cremation\$ 1745.00 and up

Our charge for a direct cremation without any attendant rites or ceremonies includes removal of remains, local transportation to the crematory, necessary services of the funeral director and staff, and authorizations. If you want to arrange a direct

cremation, you can use an alternative container. Alternative containers encase the remains and can be made of material like fiberboard or composition material (with or without an outside covering.) The containers we provide are cardboard.

1. Direct cremation with container provided by purchaser1745.00
2. Direct cremation with alternative container\$ 1995.00
3. Direct cremation with casket selected from our funeral home (in addition to the cost of the casket.)\$ 1745.00

Credit and Payment Policy

In order that we may serve all families we assist fairly, we have established the following uniform credit policy. We believe that this eliminates questions regarding payment from all families. Our general policy is that the funeral contract is payable in its entirety by the morning of the funeral.

If you ask us to distribute payment to other parties on your behalf (i.e. cemetery/crematory charges, church/clergy offerings, etc.) we require that funds to cover these payments be made before disbursement.

The following are acceptable forms of payment:

1. Cash, personal check, bank check, or credit card (Mastercard, Visa, American Express, and Discover) are accepted.

We regret that we are unable to accept the settlement of estates through attorneys or the probate court as a form of payment. In cases when there will be an estate, the party arranging services will be responsible for all charges under the previously stated terms.

The Price for Direct Cremation includes the following:

Removal from place of death to the Funeral Home
Holding Remains for 48 Hours, Required by State Law
Preparation and filing of Death Certificate
Transportation of Remains to Crematory
Cremation container for Remains
Disposition Permit from Board of Health
Cremation Fee
Medical Examiners Fee
Pick up and return of Cremated Remains to the family