

**Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
66 Marlborough Street, Boston, MA 02116
www.fcaemass.org
Telephone 617-859-7990
Fax 781-973-0626**

2006 Funeral Service Survey

Funeral Home: NOWAK FUNERAL & CREMATION SERVICES
 Director(s): JOSEPH J NOWAK
DARLENE W SLIWA
 Street address: 15 LUDLOW AVENUE
 City/Town: SPRINGFIELD Zip Code: 01151
 Telephone: 413 543 1892 Fax: 413 543 4871
 Email: JNOWAK (A) NOWAKFUNERAL.COM Website: WWW.NOWAKFUNERAL.COM

Non Traditional Funeral Service Options

Are you willing to provide services for part of a funeral such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? SPFLD - HILLCREST

Will you allow/use other crematories? yes no
IN STATE ONLY

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the Funeral Consumers Alliance of Eastern Massachusetts.

Hearse\$ 300.00

Limousine\$ 250.00

Flower Car\$ 175.00

Caskets..... \$ 7,995.00 to \$375.00

A complete price list will be provided at the funeral home.

Outer Burial Containers \$ 7,100.00 to \$900.00

A complete price list will be provided at the funeral home.

Forwarding of Remains to another Funeral Home.....\$ 1500.00

Our charge includes: basic services of funeral director and staff, a proportional share of overhead costs, care of remains, embalming or other preparation of remains, if relevant, and local transportation.

Receiving Remains from another Funeral Home\$ 750.00

Our charge includes basic services of funeral director and staff, a proportional share of overhead costs, care of remains, transportation of remains to funeral home and cemetery or crematory.

Immediate Burial.....\$1,750.00

Our charge for an immediate burial (without ceremony) at our convenience includes: basic service charge of funeral director and staff, a proportional share of overhead cost, removal of remains, and local transportation to cemetery.

Immediate burial with casket provided by purchaser.....\$1,750.00

DIRECT CREMATION OPTIONS

All direct cremation services start with the same level of services and include the following:

- Arrangement or pre-arrangement conference(s)
- Transfer from local place of death
- Protective sanitary care (washing, disinfecting, and dressing)
- Filing of death certificate and acquiring disposition permit
- Placing deceased in the chosen cremation casket or container
- A viewing for identification purposes
- Universal Identification System
- Transportation to the local crematory

The selection of a suitable cremation casket or container, the crematory fee, and the medical examiner fee must be added to the services listed above.

For those wishing only this minimal level of service we offer the:

Minimum Cremation

\$700.00

Minimum Cremation often requires those making arrangements to do a number of tasks usually done by the funeral home, such as - filing of newspaper notices; arranging to pick up cremated remains at the crematory; arrangements for memorial gatherings or graveside services; acquiring certified copies of the death certificate; and arranging for the final disposition of the cremated remains. The Minimum Cremation is the minimum level of service offered by the funeral home. Minimum Cremation is offered at a substantially reduced charge because of the limited nature of the service. After the identification there is absolutely no viewing with this package.

Note: This package does not include a suitable cremation casket or container, urn, outer burial container, stationary memorial collection or cash advances

Standard Cremation

\$935.00

The Standard Cremation includes all the service elements listed above in the Minimum Cremation and the following additional services:

- Filing of newspaper notices
- Acquiring requested certified copies of the death certificate
- Cremated remains available at the funeral home

Many people arranging cremation services would prefer that the funeral home perform many of the services not offered in the minimum direct cremation package. The Standard Cremation still requires those making arrangements to organize any memorial services or gatherings they may wish and arrange for the final disposition of the cremated remains, but it allows the funeral home to provide the services many people request with direct cremation. After the identification there is absolutely no viewing with this package

Note: This package does not include a suitable cremation casket or container, urn, outer burial container, stationary memorial collection, or cash advances.

ALTERNATIVE CONTAINER \$100.00