

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
 66 Marlborough Street, Boston, MA 02116
 www.fcaemass.org
 Telephone 617-859-7990
 Fax 781-973-0626

2006 Funeral Service Survey

Funeral Home Roche FUNERAL Home, inc.
 Director(s) EDWARD J. Roche, Jr.
 Street address: 120 MAIN ST
 City/Town Lenox, MA Zip Code 01240
 Telephone 413-637-0699 Fax 413-637-3105
 Email broche@delphia.net Website _____

Non Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

*CHURCH HONORARIUMS, CEMETERY
 BITUBRIES, FLOWERS, CERT COPIES*

Which crematory(ies) do you use for cremation? PITTSFIELD CEMETERY

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the
 Funeral Consumers Alliance of Eastern Massachusetts.

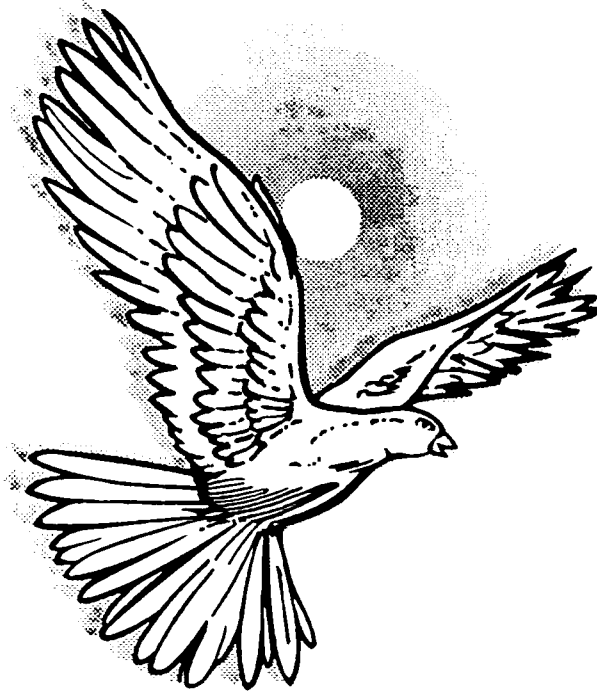
Roche Funeral Home, Inc.

Established 1951
Over 50 Years of
Dignified Personal Service

Edward J. Roche, Sr.
(1913 - 2000)
Edward J. Roche, Jr.

GENERAL PRICE LIST

THESE PRICES ARE EFFECTIVE AS OF FEBRUARY 1, 2005



413-637-0699

Fax: 413-637-3105

120 Main Street, Lenox, Massachusetts

Member:
National Funeral Directors Association
Massachusetts Funeral Directors Association
Western Massachusetts Independent Funeral Directors Association
(Member Board of Directors since 2001)

Ample Parking
Air Conditioned
Newly Remodeled Facilities
Pre-Planning Consultation
Local & Out of Town Service

GENERAL PRICE LIST

These prices are effective as of February 1, 2005

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire (However, any funeral arrangements you select will include a charge for our basic services and overhead). If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF \$ 1550.

Our fee for the basic services of funeral director and staff includes, but is not limited to, staff to respond to initial request for service; arrangement conference with family and responsible parties; arrangement of funeral; preparation and filing of necessary authorizations and permits; recording vital statistics; preparation and placement of obituary notice; and coordination with those providing other portions of the funeral, e.g., cemetery, crematory, vault companies and others as required. Also included in this charge are overhead expenses relative to our facilities such as professional licensing, legal and accounting fees, insurance, building and utility expenses, parking lot and grounds, maintenance, taxes, equipment, furnishings, inventory costs, recordkeeping, and secretarial and administrative expenses.

EMBALMING \$ 525.

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as a direct cremation or immediate burial.

OTHER PREPARATION OF BODY \$ 190.

(including basic sanitary preparation, hair dresser, make up, dressing and casketing)

ADDITIONAL CHARGES AND FEES

Use of funeral home for viewing, visitation \$ 300. per hour or \$ 900. for full calling hours.
A Basic Use of Funeral Home fee of \$ 250. will be charged for all services with NO calling hours.

Visitation Morning of Funeral	\$ 300.	Funeral Service at Another Facility	\$ 400.
Visitation at Other Facility	\$ 400.	Memorial Service at the Funeral Home	\$ 400.
Funeral Service at Our Funeral Home	\$ 450.	Memorial Service at another Facility	\$ 175.

GRAVESIDE SERVICES

Cremation	\$ 280.	Spring Burial	\$ 240.
Full Burial	\$ 350.		

TRANSFER OF DECEASED FROM PLACE OF DEATH TO FUNERAL HOME \$ 220.

AUTOMOTIVE EQUIPMENT

Hearse Day of Funeral	\$ 250.	Lead-Clergy Car	\$ 75.
Limousine (One)	\$ 250.	Extra Mileage-Per Mile-Outside of 25 Mile Radius	\$ 3.25
Flower Wagon	\$ 60.	Delivery to Local Cemetery or Crematory	\$ 100.

OTHER MERCHANDISE

Acknowledgement Cards .. \$ 12. per Box (25) or 100 for \$ 40.	Religious Candles	\$ 10.	
Register Book	Religious Head Coverings (each)	\$ 1.	
Prayer Cards	100 for \$ 35.	Clothing - Suits and Dresses	\$ 100. to 200.
Rosary Beads	\$ 5.	Undergarments, Men and Women full Sets	\$ 20.
Crusifix or Plain Cross	\$ 5.		

RECEIVING REMAINS FROM ANOTHER FUNERAL HOME \$ 2920

Includes use of funeral home facilities, professional services, hearse to and from other funeral home and use of hearse day of funeral.

FORWARDING REMAINS TO ANOTHER FUNERAL HOME..... \$ 1680.

This charge includes transportation from place of death to funeral home, embalming, necessary staff services, securing required paperwork, air-try enclosure approved by airlines, transporting deceased to local airport (Albany or Hartford). This cost does not include hair dresser, cosmetology, dressing, use of funeral home or funeral home staff for any ceremony or visitation, private or public, prior to burial.

DIRECT BURIAL \$ 1325.

Included in this charge are transport of deceased from place of death to funeral home, necessary staff services, securing required paperwork, delivery to local cemetery, necessary preparation, casketing, dressing, and basic use of funeral home.

A. Direct Burial with Casket Provided by Purchaser \$ 1425.

Includes all the above plus pick up and delivery by funeral home of casket provided by family.

B. Direct Burial with Our Basic Casket \$ 2195.

C. Direct Burial with Any of Our Other Caskets Offered in Addition to Cost of that Casket \$ 1325.

DIRECT CREMATION

This charge includes necessary paperwork, transportation from place of death to funeral home and from funeral home to crematory; Basic staff services and sheltering deceased during mandatory 48 hour waiting period.. This Charge does not include the Crematory or Medical Examiner Fees, Cost of Cremation Container or use of Funeral Home and Funeral Home Staff for any Ceremony or Visitation, Public or Private, Prior to Cremation. When a direct cremation is arranged, crematory requires that the body be enclosed in a suitable, combustible, container. The containers provided by us are of a corrugated composition material with a ply-wood bottom. This is also referred to as an alternative container. Alternative containers can also be made of fiber board or solid pine wood construction.

A. Direct Cremation with container provided by purchaser \$ 1450.

B. Direct Cremation with corrugated composition material provided by funeral home..... \$ 1550.

C. Direct Cremation with fiberboard container \$ 1800.

D. Direct Cremation with solid pine-wood \$ 2175.

E. Direct Cremation with casket selected from our funeral home (plus cost of casket) \$ 1450.

FORWARDING OF DECEASED TO A MEDICAL SCHOOL \$ 1030.

CASKETS - The funeral home will provide a complete list with full descriptions \$ 870. to \$ 3485.

OUTER BURIAL CONTAINERS FOR CASKETS (VAULTS) \$ 670. to \$ 3585.

The funeral home will provide a complete list with full descriptions.

OUTER BURIAL CONTAINERS FOR URNS (URN VAULTS) \$ 760. TO \$ 1100.

A complete catalogue with photos and full descriptions will be provided at funeral home.

CREMATION URNS \$ 175. TO \$875.

DISCLAIMER OF WARRANTIES

FTC compliance funeral home makes no warranties or representations concerning the products sold herein. The only warranties, expressed or implied, granted in connection with the products sold with this funeral service, are the expressed written warranties, if any, extended by the manufacturers thereof. The FTC Compliance funeral home hereby expressly disclaims all warranties, express or implied, relating to all such products, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.



FORE
THOUGHT®