

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
 66 Marlborough Street, Boston, MA 02116
 www.fcaemass.org
 Telephone 617-859-7990
 Fax 781-973-0626

2006 Funeral Service Survey

Funeral Home SMITH FUNERAL HOME INC

Director(s) EIDEN E. BJURLING
PETER C. VAILLANCOURT JR.

Street address: 69 VERNON ST.

City/Town GARDNER Zip Code 01440

Telephone 978-632-0377 Fax 978-632-1996

Email _____ Website GARDNERFUNERAL.COM

Non Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? _____

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the
 Funeral Consumers Alliance of Eastern Massachusetts.

General Price List

Smith Funeral Home

69 Vernon Street

Gardner, Massachusetts 01440

Telephone (978) 632-0377

Smith Funeral Home

69 Vernon Street
Gardner, Massachusetts 01440

Telephone (978) 632-0377

GENERAL PRICE LIST

These prices are effective as of February 15, 2004, but are subject to change without notice .

The goods and services shown below, are those we can provide to our customers. You may choose only the items you desire; however, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the Statement we provide, describing the funeral merchandise and services you selected.

1. **Local Transfer of Remains to the Funeral Home.**
 - A. Within a 15 Mile Radius of the funeral home. \$ 235.00
 - B. Transfer of remains to, or from the Logan Airport \$ 235.00

2. **Embalming: Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.**
 - A. Embalming normal remains \$ 425.00
 - B. Embalming autopsied or organ donation remains. \$ 425.00

3. **Other Preparation of Remains:**
 - A. Cosmetology, grooming and dressing \$ 150.00
 - B. Alternate Care of Remains:
 1. (Bathing & surface disinfection), for identification Prior to: (Cremation, Immediate Burial or Donation) \$ 150.00
 2. Cosmetology and grooming, when Receiving Remains with viewing \$ 150.00
 - C. Restoration of remains (when necessary, per hour) \$ 50.00

4. **Basic Services of the Funeral Director, Staff and Overhead. \$ 1550.00**
 This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.
 Includes the following: Staff available 24 hours daily to respond to the initial request for services; Conference with the family or its representative and advise to determine desired services and to obtain vital statistical information for required documents; Sheltering of Remains for 3 Days; Coordinating the desired funeral service plans with: clergy, cemetery, crematory, and/or other third parties; The Preparation and filing of all necessary notices, authorizations, and permits with governmental offices; Follow-up attention to related details connected with the service. In addition this fee includes a proportionate share of our basic overhead costs such as: Compliance with infectious-waste management regulations and employee safety regulations mandated by governmental agencies; General administration and record keeping.

5. **Optional use of Funeral Home Facilities, Staff and Equipment:**
 May include the following: Securing obituary information for newspaper notices, if desired; Supervision by funeral director and staff for visitation and/or ceremony; Receiving and arrangement of flowers and other memorial tributes; Professional adherence to the rituals of designated religious faiths and/or fraternal orders.
 - A. **Viewing and or Visitation: Select one (1) only 5. A Option (1 or 2).**
 1. Use of our facilities, Staff and Equipment: For viewing and or visitation (each night & portion of any day) \$ 250.00
 2. Use of our Staff and Equipment: For viewing and or visitation at Another Local Facility (each night & portion of any day) \$ 250.00
 - B. **Funeral Ceremony: Select one (1) only 5. B Option (1, 2, 3, 4, or 5).**
 1. Use of Facilities, Funeral Director and Staff, including necessary equipment for: Services Using Our Chapel \$ 395.00
 2. Use of Funeral Director and Staff, including necessary equipment for: Church Services \$ 395.00
 3. Use of Funeral Director and Staff, including necessary equipment for: Grave Side Services \$ 295.00
 4. Use of Facilities, Funeral Director and Staff, including necessary equipment for: Memorial Services Using Our Chapel \$ 295.00
 5. Use of Funeral Director and Staff, including necessary equipment for: Memorial Services at another facility \$ 295.00

6. **Other Uses of Funeral Home Facilities, Staff and Equipment:**
 - A. **Funeral Director, Staff & Equipment, when transferring remains:**
 1. Transfer To another local facility for: (Viewing and/or Visitation or Funeral Ceremony) \$ 235.00
 2. Transfer From another local facility for: (Holding at Funeral Home for Next Day Committal) \$ 235.00
 - B. **Facilities, Funeral Director and Staff, with necessary equipment for:**
 1. Sheltering Remains Per Day, (For Days Exceeding 3 Days, Normal Service Days) \$ 50.00

Smith Funeral Home
69 Vernon Street
Gardner, Massachusetts 01440

Telephone (978) 632-0377

GENERAL PRICE LIST

7. Automotive Equipment: All transportation charges are for local service.
 Beyond a 15 Mile Radius add \$ 1.50 per loaded mile, per vehicle.
- A. Hearse (Funeral Coach) \$ 235.00
- B. Other automotive equipment: Local Service per vehicle.
- \$ 150.00 Per Each Lead and/or Service Vehicle
 \$ 225.00 Per Each Family Vehicle (Limousine)
8. Funeral Merchandise:
- A. Remembrance Package:
1. Acknowledgement cards (per box of cards) \$ No Charge
 2. Guest register book each \$ No Charge
 3. Memorial folders: (each 100 folders) \$ No Charge
- B. Caskets: from \$ 490.00 to \$ 4,890.00
 A complete price list will be provided at the funeral establishment for your inspection, prior to your selection.
- C. Outer Burial Containers: from \$ 460.00 to \$ 8,200.00
 A complete price list will be provided at the funeral establishment for your inspection, prior to your selection.
9. Forwarding Remains to Another Funeral Home \$ 2,595.00
- This charge includes: LOCAL TRANSFER of remains to our Facility (1.A), Embalming normal remains (2.A), Cosmetology, grooming and dressing (3.A), Basic Services of the Funeral Director and Staff (4.), LOCAL TRANSFER of remains to Logan Airport (1.E).
- It does not include: Merchandise, Optional use of Facilities, Staff and Equipment (5. A or B) (the use of facilities for viewing and/or a funeral ceremony), and other preparation of remains (3. B or C), if necessary.
10. Receiving Remains From Another Funeral Home \$ 2,170.00
- This charge includes: LOCAL TRANSFER of remains to our facility from Logan Airport (1.B), Cosmetology & Grooming, when Receiving Remains with Viewing (3.B.2), Basic Services of the Funeral Director and Staff (4.), and Local Transportation of remains to the place of final disposition (7.A.).
- It does not include: Merchandise, Optional use of Facilities, Staff and Equipment (5. A or B), (the use of the facilities for viewing, and/or a funeral ceremony), Embalming (2.) and/or other preparation of remains (3.A, or C), if necessary.
11. Direct Cremations: from \$ 1,935.00 to \$ 6,825.00 (Alternative Container for Item 11. A Below): Cardboard Cremation Container
- If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering).
- The containers we provide are: Blue Cloth; Cardboard Cremation Container; any Casket
- This charge includes: LOCAL TRANSFER of the remains to our facility (1. A), Basic Services of the Funeral Director and staff (4.), Other Preparation of remains for identification (3.B.1), and Hearse (Funeral Coach) for LOCAL TRANSPORTATION to crematory.
- It does not include: Merchandise (except as itemized below), Optional use of Facilities, Staff and Equipment (5. A or B), (the use of the facilities for viewing or a funeral ceremony), embalming (2.A) and other preparation of remains (3. A or C), if necessary.
- A. Direct cremation with a container provided by the purchaser \$ 1,935.00
 B. Direct cremation with alternative container (Shown on line 11. Above) \$ 2,020.00
 C. Direct cremation with any cremation container in our inventory, is this fee, plus the container as selected \$ 1,935.00
 D. Direct cremation with minimum casket \$ 2,425.00
12. Immediate Burial: from \$ 2,170.00 to \$ 7,060.00
- This charge includes: LOCAL TRANSFER of remains to our facility (1. A), Basic Services of the Funeral Director and Staff (4.), Other Preparation of remains for identification (3.B.1) and Hearse (Funeral Coach) for LOCAL TRANSPORTATION to cemetery.
- It does not include: Merchandise (except as itemized below), Optional use of Facilities, Staff and Equipment (5. A or B), (the use of the facilities for viewing or a funeral ceremony), embalming (2.A) and other preparation of remains (3. A or C), if necessary.
- A. Immediate burial with container provided by the purchaser \$ 2,170.00
 B. Immediate burial with minimum casket \$ 2,660.00
 C. Immediate burial with any casket is this fee, plus the casket as selected \$ 2,170.00

Smith Funeral Home

69 Vernon Street

Gardner, Massachusetts 01440

Telephone (978) 632-0377

GENERAL PRICE LIST

Other Available Services & Merchandise

Air Tray (For Use When Forwarding Remains).....	\$	125.00
Burial or Disaster Pouch.....	\$	75.00
Custom Funeral Services Per Hour.....	\$	75.00
Crematory Cremation Fee (Will be added to our Cremation Charge).....	\$	185.00
Medical Examiners Fee for Cremations (Required By State Law).....	\$	75.00

Service and Merchandise Price Ranges	From	To
--------------------------------------	------	----

Standard Caskets Available.....	\$ 490.00	\$ 4,890.00
Outer Burial Containers Available.....	\$ 460.00	\$ 8,200.00
Immediate Burial Available.....	\$ 2,170.00	\$ 7,060.00
Direct Cremation Available.....	\$ 1,935.00	\$ 6,825.00
Cremation Containers Available.....	\$ 85.00	\$ 4,890.00
Rental Caskets Available.....	\$ 900.00	\$ 900.00
Cremation Urns Available.....	\$ 155.00	\$ 800.00
Clothing Available.....	\$ 45.00	\$ 150.00

NOTICE TO CONSUMERS and DISCLAIMER OF WARRANTIES

These disclosures are made in compliance with the requirements set forth by the Federal Trade Commission. These prices have been computed according to the guidelines set forth by the F.T.C. Rule and in accordance with generally accepted practices by Smith Funeral Home.

Our Funeral home makes no representation or warranties regarding caskets, outer containers, or other funeral goods sold by the funeral home. The only warranties express or implied, granted in connection with the goods sold with this funeral service are the express written warranties, if any, extended by the manufacturers thereof. No other warranties, express or implied, including the implied warranties of merchantability or fitness for a particular purpose, are extended by Smith Funeral Home.