

Funeral Consumers Alliance of Eastern Massachusetts
The Memorial Society, Inc.
 66 Marlborough Street, Boston, MA 02116
 www.fcaemass.org
 Telephone 617-859-7990
 Fax 781-973-0626

2006 Funeral Service Survey

Funeral Home Graham Putnam & Mahoney

Director(s) Peter A. Stefan

Street address: 838 Main St

City/Town Worcester Zip Code 01610

Telephone 508 954 1717 Fax _____

Email _____ Website _____

Non Traditional Funeral Service Options

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest? yes no

Will you handle a wake at a residence instead of your funeral home? yes no

Is viewing without embalming available? yes no

Does your direct cremation listed price include:

Crematory fee yes no

Permits yes no

Other fees yes no

Which crematory(ies) do you use for cremation? Rural Cemetery & Crematory, Worcester

Will you allow/use other crematories? yes no

Please attach your General Price List with this survey.

Fax: 781-973-0626 or

Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116

Thank you for your cooperation in completing and returning this survey and your GPL to the
 Funeral Consumers Alliance of Eastern Massachusetts.

GRAHAM, PUTNAM & MAHONEY
 FUNERAL PARLORS
 838 MAIN STREET
 WORCESTER, MASS. 01610
 Ph# 508-754-1717

GENERAL PRICE LIST

These prices are effective as of JANUARY 2006
 but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF

Our fee for the basic services of funeral director and staff includes, but is not limited to:

1. Responding to the initial request for service.
2. Conducting the arrangement conference.
3. Preparation of biographical and statistical data.
4. Examination of financial settlement options.
5. Preparation and filing of papers, permits and authorizations.
6. Coordination with those providing other services.
7. Preparation and placement of obituary notices.
8. Retention and care of remains prior to commencement of post death activities.
9. Overhead expenses relative to our facility and operations such as occupancy, administrative and equipment costs.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains.)

\$1,495.00

EMBALMING (Including use of preparation room)

Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.

1. Standard embalming \$375.00
2. Autopsy embalming \$550.00

OTHER PREPARATION OF THE BODY

(Including use of preparation room but excluding embalming)

1. Refrigeration charge for unembalmed remains, per day (Includes any sheltering charge) \$.20.00
2. Sanitary care (topical disinfection) (Not applicable when embalming is selected) \$150.00
3. Dressing, casketing and cosmetology \$ 150.00
4. Restoration and other procedures, per hour \$ 20.00
5. Readjustment and repositioning following transfer in \$
6. Other (specify) Hairdressing \$ 75.00

TRANSFER OF REMAINS TO FUNERAL HOME

1. Local, within 20 miles/hours \$ 275.00
2. Additional charge per (mile/hour) outside local area \$ 2.00
3. Additional charge for removal of remains from residences \$ 60.00

AUTOMOTIVE EQUIPMENT

1. Hearse, local (within 20 miles/hours) \$ 300.00
2. Hearse, non-local, 2.00 per mile/hour \$ 300.00
3. Limousine, local (within _____ miles/hours) \$
4. Limousine, non-local, _____ per mile/hour \$
5. Flower Car, local (within 20 miles/hours) \$ 150.00
6. Flower Car, non-local, 2.00 per mile/hour \$ 150.00
7. Family Car, local (within _____ miles/hours) \$
8. Family Car, non-local, _____ per mile/hour \$
9. Other (specify) _____ \$

USE OF FACILITIES AND STAFF

1. Use of facilities and staff for viewing at Funeral Home.

Our services include set-up of the visitation area, placement of remains, positioning of floral displays, and supervision and attendance during the hours of visitation.

- a. Private family viewing 1 Hr. \$ 200.00
- b. Visitation immediately prior to funeral \$ 225.00
- c. One half day visitation 2 Hrs. \$ 350.00
- d. One full day visitation 4 Hrs. \$ 700.00
- e. Two full days visitation 8 Hrs. \$ 1,400.00

2. Use of equipment and staff for viewing at Other Facility

Our services include local transportation (within 20 miles) of remains, set-up of visitation areas, placement of remains, supervision and attendance during the hours of visitation.

- a. Private family viewing \$ 300.00
- b. Visitation immediately prior to funeral \$ 150.00
- c. One half day visitation 2 Hrs. \$ 275.00
- d. One full day visitation 4 Hrs. \$ 650.00
- e. Two full days visitation 8 Hrs. \$ 1,300.00
- f. Transportation and arrangement of flowers \$ 150.00

3. Use of facilities, staff and equipment for Funeral Ceremony (Excludes transportation to and services at place of committal)

Our services include coordinating the arrangements for the ceremony, staff supervision and attendance, and the use of the funeral home when used for the ceremony.

- a. At funeral home (then to place of committal) \$ 250.00
- b. At funeral home, to church (then to place of committal) \$ 250.00
- c. At church (then to place of committal) \$ 250.00

4. Use of facilities, staff and equipment for Memorial Service (Without body present)

Our services include coordinating the arrangements for the memorial service, staff supervision and attendance, and the use of the funeral home when used for the memorial service.

- a. At the funeral home 2 hours \$...350.00
- b. At other local facility (within 20 miles) \$...200.00

5. Use of equipment and staff for Graveside Service - Final Committal (Whether at cemetery or crematory)

Our services include supervision, attendance and accompaniment of the remains to the cemetery or crematory.

- a. Local (within 20 miles/hours) \$...275.00
- b. Additional charge per mile outside local area \$2.00

6. Sheltering of remains, per day

(This charge will be applied only on days when no post-death or ceremonial activities occur, and the funeral home is in possession of the remains.)

\$...25.00...

CASKETS

A complete price list will be provided at the funeral home.

Caskets range in price from \$...795.00 to \$...13,000.00

OUTER BURIAL CONTAINERS

A complete price list will be provided at the funeral home.

Outer burial containers range in price from \$595.00 to \$...1,583.00

URNS

Urns range in price from \$75.00 to \$...295.00

OTHER MERCHANDISE AND SERVICES

- 1. Prayer Cards from \$ to \$
per 100 (unit) to \$50.00
- 2. Acknowledgment Cards from \$15.00 to \$40.00
per 25 (unit)
- 3. Register Book from \$15.00 to \$40.00
- 4. Burial Clothing, men's and women's from \$ to \$
- 5. Other (specify) Air Tray \$...175.00
- 6. Other (specify) Combo Box \$...200.00
- 7. Other (specify) _____ \$
- 8. Other (specify) _____ \$

FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME

This charge includes removal of remains to this funeral home, basic services of funeral director and staff, embalming, obtaining necessary permits. It does not include a casket or alternative or shipping container, the use of facilities and staff for any visitation or ceremony, public or private, prior to forwarding the remains, or any sheltering for days on which no post death activities occur. Nor does it include transferring the remains to the airport or other destination, or the charges of a common carrier.

\$ 1,300.00

For other options, please refer to the selections available on this General List.

DIRECT CREMATION

from \$ 1,200.00 to \$ 1,295.00

Our charges for direct cremation include basic services of funeral director and staff, the local (within 20 miles) transfer of remains to the funeral home, the overnight sheltering of the remains, the obtaining of necessary permits and authorizations, local transportation to the crematory, sanitary care and preparation of remains for identification. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to cremation, or any sheltering for days on which no post death activities occur. Nor does it include the actual cost of the cremation process, which is a crematory charge.

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are: WOOD WITH CARDBOARD COVER

- 1. Direct cremation with container provided by purchaser \$...1,200.00
- 2. Direct cremation with alternative container \$...1,295.00
- 3. Direct cremation with casket selected from our funeral home (in addition to cost of casket) \$...1,200.00

RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME

This charge includes receiving the remains from the other funeral home, the overnight sheltering of the remains, basic services of funeral director and staff, the obtaining of necessary permits and authorizations, and local (within 20 miles) transportation to the cemetery or crematory. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial or cremation, or any sheltering for days on which no post death activities occur. Nor does it include transferring the remains from the airport or other source, or the charges of a common carrier.

\$ 1,100.00

For other options, please refer to the selections available on this General List.

IMMEDIATE BURIAL

from \$ 2,030.00 to \$

Our charges for immediate burial include basic services of funeral director and staff, the local (within 20 miles) transfer of remains to the funeral home, the overnight sheltering of the remains, the obtaining of necessary permits and authorizations, local transportation to the cemetery, sanitary care and preparation of remains for identification. This charge does not include the use of facilities and staff for any visitation or ceremony, public or private, prior to burial, or any sheltering for days on which no post death activities occur. Nor does it include the actual cost of the grave at the cemetery, or the cemetery's charges for opening and closing of the grave.

- 1. Immediate burial with container provided by purchaser \$ 2,030.00
- 2. Immediate burial with alternative container \$...1,125.00
- 3. Immediate burial with casket selected from our funeral home (in addition to cost of casket) \$ 2,030.00

Graham, Putnam & Mahoney Funeral Parlors
W.H. Graham Corporation
Tel (508) 754 – 1717 Funeral Directors Peter A. Stefan
Tel (508) 755 – 3183 Established 1910 President – Treasurer
Fax (508) 752 – 7564
838 Main St. Worcester, MA 01610

Complete Funeral Packages

Funeral Packages include the following:

1. Transfer of remains to the funeral home (within a 20 mile radius, additional mileage cost \$2.00 per mile; all mileage is charged one way).
2. Basic services of funeral director and staff.
3. Embalming or (preparation of remains)
4. Dressing, cosmetology and casketing of remains.
5. Visitation (calling hours) one set: either 6-8pm or 7-9pm.
6. Funeral Ceremony either at funeral home.
7. Committal of remains at local cemetery or transfer of remains to crematory.
8. Use of hearse for funeral ceremony.
9. Casket.
10. Register book, prayer cards (56 cards), Burial permit and one certified copy of death certificate.

Extras

Funeral Packages *do not* include the following:

- | | |
|---|------------------|
| 1. Additional set of calling hours | Add \$350.00 |
| 2. Limousine, day of funeral for family | Add \$265.00 |
| 3. Church services | Add \$250.00 |
| 4. Additional certified copies (Worc.) | \$11.00 per copy |
| 5. Obituary in newspapers are priced per line of print. | |
| 6. Funeral Packages do not include the purchase of grave markers, cemetery/crematory fees, medical examiner fees, or grave liner/vault. | |

***Payment in full is expected prior to services being rendered.**

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Complete Package Funeral Prices

(These Prices are effective as of December 27, 2005, but are subject to change without notice)

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|--|------------|
| 1. Northeast cloth covered casket in one color: grey. | \$2,600.00 |
| 2. Northeast cloth covered casket in two colors: pink or white. | \$2,800.00 |
| 3. Yorktowne 20 gauge Bradford crepe interior; 4 colors: blue, white, silver & pink | \$3,300.00 |
| 4. Yorktowne 20 gauge Sunburst crepe interior; 4 colors: white, blue, orchid and copper. | \$3,500.00 |
| 5. Northeast 20 gauge protective crepe interior; 5 colors: bronze sh/copper, blue sh/copper, silver sh/ebony, orchid sh/silver and white sh/gold. | \$4,200.00 |
| 6. Angelic Last Supper: White sh/gold, white crepe int. | \$4,635.00 |
| 7. The Athens: Copper sh/bronze, rosetan crepe int. | \$4,800.00 |
| 8. The Ray: available in Bronze, Blue, and Gold | \$4,800.00 |
| 9. The Sterling Series: the White Rose, the In God's Care, the Sterling Silver, the Grecian, and the Empire Sterling. | \$5,395.00 |
| 10. Northeast 18 Gauge pieta protective velvet interior; 3 colors: Metallic Gold brushed top w/rosetan velvet interior; Blue w/blue velvet interior; Hyacinth, brushed top w/pink velvet interior. | \$5,500.00 |