

**Funeral Consumers Alliance of Eastern Massachusetts**  
**The Memorial Society, Inc.**  
 66 Marlborough Street, Boston, MA 02116  
 www.fcaemass.org  
 Telephone 617-859-7990  
 Fax 781-973-0626

**2006 Funeral Service Survey**

Funeral Home DOUWAN-AUFIERO FUNERAL HOME

Director(s) CHARLES AUFIERO

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Street address: 140 OTIS ST

City/Town CAMBRIDGE Zip Code 02141

Telephone 617-876-7815 Fax 617-491-2292

Email douvanaufiero@msn.com Website \_\_\_\_\_

**Non Traditional Funeral Service Options**

Are you willing to provide services for **part of a funeral** such as death registration and transportation with the family handling the rest?  yes  no

Will you handle a wake at a residence instead of your funeral home?  yes  no

Is viewing without embalming available?  yes  no

Does your direct cremation listed price include:

Crematory fee  yes  no

Permits  yes  no

Other fees  yes  no

Which crematory(ies) do you use for cremation? Mt. Auburn Crematory

Will you allow/use other crematories?  yes  no

**Please attach your General Price List with this survey.**

**Fax: 781-973-0626 or**

**Mail: FCAEM, 66 Marlborough Street, Boston, MA 02116**

Thank you for your cooperation in completing and returning this survey and your GPL to the  
 Funeral Consumers Alliance of Eastern Massachusetts.

**DONOVAN-AUFIERO FUNERAL HOME**  
**140 OTIS STREET, CAMBRIDGE, MA 02141**  
**(617) 876-7815**

**GENERAL PRICE LIST**

These prices are effective as of JULY 1, 2004 but are subject to change without notice.

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire; however any funeral arrangement you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

**BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF ----- \$1,495.00**

Our fee for the basic services of Funeral Director and Staff includes, but is not limited to: Responding to the initial request for services; conference with family to determine desired services; preparation of biographical and statistical data; preparation and filing of all necessary notices, authorizations and permits with city and state agencies; coordination with those providing other services, such as clergy & cemetery; preparation and placement of death notices; sheltering of remains.

In addition this fee includes overhead expenses relative to our facilities, such as professional licensing, insurance, building expenses, taxes, record keeping and compliance with government regulations.

This fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains.)

**EMBALMING**

Except in certain special cases embalming is not required by state law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial. Due to health concerns for our staff, it is the policy of the funeral home not to embalm anyone who dies from Creutzfeldt-Jakobs Disease.

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|--|----------|
| 1. Standard embalming -----                                | \$575.00 |
| 2. Autopsy embalming or long bone donation embalming ----- | \$675.00 |

**OTHER PREPARATION OF THE BODY**

- |  |          |
|--|----------|
| 1. Washing and disinfection of unembalmed remains -----                              | \$125.00 |
| 2. Reconstructive restoration when necessary (per hour), i.e. traumatic injury ----- | \$100.00 |
| 3. Usual Dressing and Cosmetology -----  | \$120.00 |
| 4. Hairdressing Service -----  | \$ 50.00 |

**AUTOMOTIVE EQUIPMENT**

All automotive equipment is local (within 15 miles). Additional charge over 15 miles (in addition to local charge) is \$2.00 per mile.

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|---|----------|
| 1. Transfer of remains to funeral home -----                                      | \$220.00 |
| 2. Hearse -----   | \$270.00 |
| 3. Limousine -----  | \$270.00 |
| 4. Flower Car -----   | \$270.00 |
| 5. Transfer of remains to another facility for visitation -----                   | \$220.00 |
| 6. Service Vehicle (as needed to transport clergy, flowers, cremains, etc.) ----- | \$ 75.00 |

**DONOVAN-AUFIERO FUNERAL HOME  
GENERAL PRICE LIST (CONTINUED) – JULY 1, 2004**

**USE OF FACILITIES AND STAFF**

1. Use of facilities and staff for viewing at Funeral Home ----- \$175.00 PER HOUR  
Our services include set-up of the visitation area, use of visitation room, placement of encased remains, display of floral arrangements and supervision and attendance during visiting hours.
  
2. Use of facilities, staff and equipment for Funeral Ceremony
  - a. Funeral Services conducted in Funeral Home (2 hour maximum) ----- \$805.00  
Our services include use of the Funeral Home, Funeral Director & Staff to attend the funeral ceremony, supervision of committal or other disposition service.
  
  - b. Funeral Services conducted at Church or other Facility ----- \$750.00  
Our services include use of the Funeral Home prior to Services, Funeral Director and Staff to attend the Funeral Service, supervision of committal or other disposition service.
  
  - c. Funeral Services conducted at Church or other Facility ----- \$515.00  
Our services include Funeral Director & Staff to attend Funeral Service and supervision of committal or other disposition service.
  
  - d. Memorial Service (without body present) at our Facility ----- \$685.00  
Our services include coordinating the Memorial Service, Funeral Director and 1 staff member in attendance and the use of the Funeral Home for maximum of 2 hours. Additional staff members \$70.00 each.
  
  - e. Memorial Service (without body present) at other Facility ----- \$395.00  
Our services include coordinating the Memorial Service, Funeral Director and 2 staff members in attendance. Additional staff members \$70.00 each.
  
  - f. Graveside Service ----- \$275.00  
Our services include coordinating the funeral arrangements at graveside and Funeral Director's supervision of the graveside service. IT DOES NOT INCLUDE A HEARSE TO THE CEMETERY.
  
  - g. Licensed Funeral Director for unique circumstances ----- \$200.00 PER HOUR  
(disinterments & ceremonies at distant locations, private viewings)\_\_\_\_\_
  
  - h. Additional Staff to act as courier service ----- \$ 75.00  
(Obtaining doctor's signature, certified copies of death, etc.)
  
  - i. Visiting and Funeral Service same day in Funeral Home (2 hour maximum) ----- \$805.00  
Our services include use of the Funeral Home, Funeral Director & Staff to attend the funeral ceremony, supervision of committal or other disposition service.

**CASKETS** ----- from \$485.00 to \$7,192.00  
A complete price list will be provided at the Funeral Home.

**OUTER BURIAL CONTAINERS** ----- from \$575.00 to \$3,690.00  
A complete price list will be provided at the Funeral Home.

**URNS** ----- from \$150.00 to \$2,000.00

**DONOVAN-AUFIERO FUNERAL HOME  
GENERAL PRICE LIST (CONTINUED) – JULY 1, 2004**

**OTHER MERCHANDISE**

1. Acknowledgement Cards, per 25 -----	\$ 6.00
2. Register Book -----	\$ 15.00
3. Prayer Cards, per 100	
a. Chosen from Funeral Home selection -----	\$ 40.00
b. Chosen from printing company selection -----	\$ 60.00
c. Lamination of cards, per card -----	\$ 1.00
d. Special prayer set-up ----- Printer's price at time of need	
4. Burial Clothing	
a. Men's Suits ----- from \$175.00 to \$300.00	
b. Women's Dresses ----- from \$125.00 to \$200.00	
c. Undergarments -----	\$ 15.00
5. Air Tray -----	\$110.00
6. Sanitary Pouch -----	\$ 90.00
7. Tent (cemetery cost) or, if not provided by cemetery -----	\$120.00

**FORWARDING OF REMAINS TO ANOTHER FUNERAL HOME ----- \$2,620.00**

This charge includes the removal of remains to funeral home, basic services of funeral Director and staff, embalming, necessary authorizations, minimum shipping container (air tray) and local transportation to Logan Airport. IT DOES NOT INCLUDE a casket, the use of facilities and staff for any visitation or ceremony, public or private, prior to Forwarding the remains or the cost of a common carrier.

**RECEIVING OF REMAINS FROM ANOTHER FUNERAL HOME ----- \$1,985.00**

This charge includes local transportation of remains to our facility from Logan Airport, the temporary shelter of remains, basic services of funeral director and staff, local transportation to cemetery or place of final disposition. IT DOES NOT INCLUDE any merchandise, the use of facilities and staff for any visitation or ceremony, public or private.

**IMMEDIATE BURIALS ----- from \$1,685.00 to \$8,877.00**

Our charges for immediate burial include basic services of funeral director and staff, local (within 15 miles) transfer of remains to the funeral home and local transportation to cemetery. IT DOES NOT INCLUDE THE USE OF FACILITIES AND STAFF FOR VISITATION OR CEREMONY, PUBLIC OR PRIVATE, EMBALMING OR ANY MERCHANDISE. All cash advance items are additional. Payment must be made prior to the service being rendered. With IMMEDIATE BURIAL, the burial is done at our convenience. These rules will be strictly adhered to. These services are offered for those who wish minimum cost. These rules are set so that prices on these specific services can be kept at this level.

**IMMEDIATE BURIAL SERVICE (Total Service, Facilities, Motor Equipment)**

Including and limited to:

Basic Services of Director & Staff -----	\$1,495.00
Transfer of Deceased to Funeral Home -----	\$ 220.00
Transfer of Deceased to Cemetery -----	270.00
Total of charges from General Price List ----	\$1,985.00
LIMITED SERVICE ALLOWANCE** -----	- 300.00
<b>TOTAL IMMEDIATE BURIAL SERVICE -----</b>	<b>\$1,685.00</b>

IMMEDIATE BURIAL WITH CASKET PROVIDED BY PURCHASER -----	\$1,685.00
IMMEDIATE BURIAL WITH CLOTH COVERED FLATTOP CASKET FROM FUNERAL HOME -----	\$2,170.00
IMMEDIATE BURIAL WITH CASKET CHOSEN FROM FUNERAL HOME (plus cost of casket) -----	\$1,685.00

**DONOVAN-AUFIERO FUNERAL  
GENERAL PRICE LIST (CONTINUED) – JULY 1, 2004**

**DIRECTION CREMATION ----- from \$1,635 to \$5560.00**

Our charges for direct cremation include basic services of funeral director and Staff, local (within 15 miles) transfer of remains to the funeral home and local transportation to crematory. IT DOES NOT INCLUDE THE USE OF FACILITIES AND STAFF FOR ANY VISITATION OR CEREMONY, PUBLIC OR PRIVATE, PRIOR TO CREMATION. All cash advance items (Crematory fees, Medical Examiner fees, cremation permit fees) are additional. Payment must be made prior to the service being rendered. The cremains can be obtained from the crematory, or, for a fee, from us, if given 48 hours advance notice. These rules will be strictly adhered to. These services are offered for those who wish minimum cost. These rules are set so that prices on these specific services can be discounted to this level. If you want to arrange a direct cremation, you can use an alternate container. Alternate containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are: Wood tray with cardboard cover, gray cloth casket or any wood casket selected from our casket price list.

DIRECT CREMATION SERVICE (Total Service, Facilities, Motor Equipment)		
Including and limited to:		
Basic Services of Director & Staff -----	\$1,495.00	
Transfer of Deceased to funeral home -----	\$ 220.00	
Hearse to crematory -----	220.00	
Total of charges from General Price List ----		\$1,935.00
LIMITED SERVICE ALLOWANCE**-----		- 300.00
TOTAL DIRECT CREMATION SERVICE CHARGE -----		\$1,635.00

DIRECT CREMATION WITH CONTAINER PROVIDED BY THE FAMILY -----	\$1,635.00
DIRECT CREMATION WITH ALTERNATE CONTAINER (wood tray with cardboard cover) -----	\$1,665.00
DIRECT CREMATION WITH CASKET CHOSEN FROM FUNERAL HOME (plus cost of casket) -----	\$1,635.00

**WE ALSO OFFER THE FOLLOWING SERVICES IN CONJUNCTION WITH A DIRECT CREMATION FOR THESE ADDITIONAL FEES:**

DIRECTION CREMATION WITH SERVICE AT CHURCH (PRIOR TO CREMATION)* -----	\$515.00
DIRECT CREMATION WITH 1 HOUR VISITATION AT FUNERAL HOME BEFORE CHURCH SERVICE* -----	\$750.00
DIRECT CREMATION WITH SERVICE AT CHURCH AFTER CREMATION -----	\$395.00
GRAVESIDE SERVICE AFTER CREMATION -----	\$275.00

\*THIS DOES NOT INCLUDE EMBALMING OF REMAINS AND REQUIRES MINIMUM CASKET PURCHASE.

With either Direct Cremation or Immediate Burial should family/arrangers choose not to identify the deceased, they will be requested to sign a consent form releasing the funeral home from any liability resulting from misidentification.

\*\*Those people wishing memorial service, visitation, graveside services or other services requiring either additional time of the funeral home staff or additional use of the funeral home facilities should use the General Price List. Direct disposition services require a minimum of staff time and often require more work to be done by the family.